

*Royal  
Alhambra Palace*  
Side - Antalya

***ROYAL ALHAMBRA PALACE***

***‘Ultra All Inclusive’***

***Factsheet***

***2015 - Summer***

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## **PRESENTATION**

*Royal Alhambra Palace, which is a member of the Stone Group Hotels, is located on an area of 60.000 m<sup>2</sup> and is opened in June 2012. It is at a distance of 9 km to Side city centrum, 14 km to Manavgat city centrum, 40 km to Antalya International Airport.*

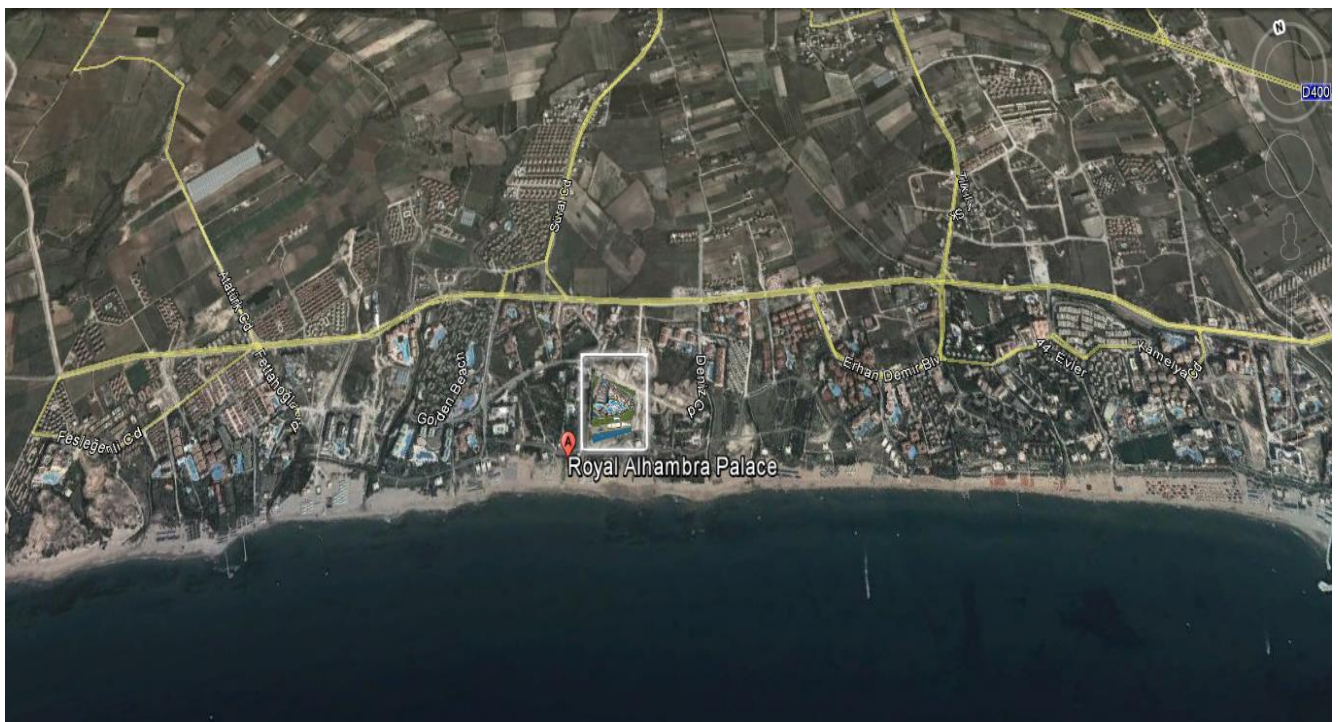
*Royal Alhambra Palace is a distinguished and unique holiday center with it's peaceful atmosphere, magnificent gardens, private golden beach touching blue water of Mediterranean Sea, children pools and scenic beauties surrounded by Date trees which make it's guests to live comfort and rest as they are at their homes.*

*It gives the sense of a different holiday to our guests because of it's fascinating architectural design, walkways reaching until beach and pools identified with these in a landscape which is designed specially and units of food and beverage.*

*The Mini Club, which is consisted of playground, swimming pools with slides and funfair, provides a comfortable holiday for the families with children.*

*In relaxing and comfort atmosphere of the SPA and Wellness center, you can refresh your body and mind by special therapies and be purified from all stress and negative energy of your body.*

*Design concepts are composed, besides functionality, for a feeling of comfort and serenity, visual and spiritual peace. It gives to guests a feeling of healthiness, vitality, peace and tranquility.*



## LOCATION

<i>Name of the Hotel</i>	<i>Royal Alhambra Palace</i>
<i>Opening year</i>	<i>2012</i>
<i>Category</i>	<i>5 Stars</i>
<i>Capacity</i>	<i>579 Rooms</i>
<i>Address</i>	<i>Colaklı-Side Antalya / Türkiye</i>
<i>Distance to Airport</i>	<i>40 km</i>
<i>Distance to Manavgat centrum</i>	<i>14km</i>
<i>Distance to Side centrum</i>	<i>9km</i>
<i>Telephone</i>	<i>90 242 763 60 60</i>
<i>Fax</i>	<i>90 242 763 00 74</i>
<i>Website</i>	<i>www.royalalhambrapalace.com</i>
<i>E-mail</i>	<i>info@royalalhambrapalace.com</i>
<i>Sales Office</i>	<i>sales@stonegrouphotels.com</i>
<i>Reservation</i>	<i>rezervasyon@stonegrouphotels.com</i>
<i>Season</i>	<i>12 Month</i>
<i>Location</i>	<i>Colaklı -Side on 60.000 m<sup>2</sup> area with specially designed landscape</i>
<i>Board</i>	<i>Ultra All Inclusive</i>
<i>C/Out &amp; C/in</i>	<i>C / Out 12:00 and C / In after 14:00</i>
<i>Late C/Out</i>	<i>Depends on possibility and chargeable</i>
<i>Credit Cards</i>	<i>Visa, Eurocard, Mastercard</i>
<i>Number of lifts</i>	<i>10 lifts</i>
<i>Number of floor</i>	<i>6 floor</i>
<i>Pets</i>	<i>Pets are not allowed</i>

## ROOMS

### **TOTAL 579 rooms:**

395 Superior Standart  
5 Handicapped Rooms  
46 Family Rooms with  
Connection  
48 Family Duplex Rooms  
60 Alhambra Suites  
22 Junior Suites  
3 King Suites

All rooms are with balcony, carpeted floor, electronic door key card, couch and armchair, minibar, national and international broadcasting satellite TV, radio on TV, direct dial phone, special bath turnout, hair dryer, WC, bathroom with bath, telephone in bathroom, central air-condition, electronic safe. Daily room cleaning and towel changing and bed sheet changing in each 3 days are provided. Baby bed is available for the room on request. Bathrobes (chargeable) and slippers (without charge) are on request. All rooms are non-smoking.

**Superior Standard Room** is 40-46 m<sup>2</sup> in size, designed with modern decoration. Non-smoking rooms are subject to our guests' preferences. With sea view, side sea view and land view. Min. capacity is 2 pax and max. capacity is 3+1 pax.

**Handicapped Room** 5 handicapped rooms; Handicapped rooms are available for max.3 pax to stay and have land view. Min. capacity is 1 pax and max. capacity is 3 pax.

**Family Connection Room** is 72 m<sup>2</sup> in size, consists of two bed rooms. Parents' bedroom is with a double bed and other bedroom with twin bed and with a connection door between. Only one bathroom with bath and WC. With side sea view or land view. Min. capacity is 2+2 pax and max. capacity is 4 pax.

**Duplex Family Room** is 80 m<sup>2</sup> in size and two floored. Parents' bedroom is with a double bed and other bedroom with twin bed and no connection door between. Parents' bedroom is on the upper floor and equipped with shower-bath and WC. Lower floor consists of twin bed, a shower and WC. With its ergonomic and special decoration gives your children sense of their home resting comfort. With side sea view or land view. Min. capacity is 2+2 pax and max. capacity is 4 pax.

**Alhambra Suite** is 63 m<sup>2</sup> in size and consists of 1 large room; there are french bed, single bed, sitting corner and bathroom with bathtub. Max. capacity is 3+1 pax.

**Junior Suite** is 70 m<sup>2</sup> in size, consists of a bedroom and a living room. In both rooms exist shower and WC, and a whirlpool in bed room. Min. capacity is 2 pax and max. capacity is 2+1 pax. All junior suite rooms have sea view.

**King Suite** is 137 m<sup>2</sup> in size, consists of 1 bedroom and 1 living room on the first floor and 1 bedroom on the second floor. Both bedrooms consist shower and WC. There is also a Jakuzzi in the bedroom on the first floor. Min. capacity is 2 pax and max. capacity is 4 pax.

**Honeymoon Concept** We serve the honeymoon couples with special room decoration with flower, bathrobe, slippers and breakfast service to room on first day, entering the room, fruit, handmade chocolates, sweets, nuts, candy dish, and serve our guests with Local Wine served.

## **FOOD & BEVERAGE INFORMATION**

### **FOOD OUTLETS**

***“ALHAMBRA” Main Restaurant***

*serves as open buffet for breakfast, lunch and dinner. Our main restaurant offers national and international flavours. It consists of indoor area including a separate place for children and open air terrace.*

***“MOONLIGHT” Snack Restaurant***

*invites you to lunch during the day time with its snack a la carte lunch, salad and fruit bar and rich varieties of snack. ( between 12:30-15:00 )*

***Bistro Restaurant***

*is at service between the hours 10:00-11:00 for the guests who missed the regular breakfast. Open buffet and snack style menu choices are available. Also serves food and beverage throughout the night between 24:00-07:00.*

***“LİLİ ”Patisserie***

*you can try between 16:00-24:00 the Delicious Cake.*

### **A LA CARTE RESTAURANTS**

***“FETTUCINI” Italian Restaurant***

*Distinguished varieties of Italian cuisine, magnificent sea and garden views offer our guests an unforgettable romantic evening.*

***“MIYAKO” Far Eastern Restaurant***

*offers the elegant varieties of Far Eastern cuisine. You should try the traditional cuisine of the Far East.*

***“KUZINE” Turkish Restaurant***

*Remarkable culture of dining and the most beautiful examples of Turkish and Ottoman cuisine in our restaurant will fascinate you with its authentic atmosphere.*

***“CAPTAIN” Fish Restaurant***

*Fresh Mediterranean fishes and seafood of our seas, with our rich range of drinks colour to your chats with a different venue.*

***“LA VIVA FIESTA” Mexican Restaurant***

*The tastes of Mexican Cuisine which we chose only for you are tasteable at the Mexican.*

## **BEVERAGE OUTLETS**

**“Lobby Bar”**

*You will spend pleasant time enjoying the drinks between 17:00-24:00.*

**“Pool Bar “**

*You will spend pleasant time enjoying the drinks within Ultra All Inc. concept between the hours 10:00-24:00.*

**“MOONLIGHT”Beach Bar**

*Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach. At your service between the hours 10:00-17:00.*

**“Amphi Bar”**

*You can enjoy all kinds of drinks while watching our animation shows between 11:00-21:30 hours.*

**“ENERGY”Disco Bar**

*At your service between the hours 24:00-02:30 with latest music and the rich bar menu at warm Mediterranean nights.*

**“PIANO”Lobby Bar**

*You can sip our varieties of local and international drinks and cocktails at the Lobby Bar with its spacious sitting areas and you will spend pleasant enjoying the drinks while listen to piano music from between 10:00-24:00.*

**“BOWLING” Bar**

*24 hours open. All local and some import drinks are served.*

## **SWIMMING POOLS**

*Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.*

### **OOUDOOR SWIMMING POOL**

*For those who want to experience the utmost pool pleasure, the biggest pools of the area are intended for our guest. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices.*

- ❖ **Big Pool** 2500 m<sup>2</sup>, 140 cm in depth
- ❖ **Water Slide Pools (3total)** 250 m<sup>2</sup> in size, 110 cm in depth

### **CHILDREN POOL**

*Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.*

- ❖ **Children Water Slide Pool** 250 m<sup>2</sup> in size, 80 cm in depth
- ❖ **Outdoor Children Pool** 200 m<sup>2</sup> in size, 40 cm in depth

### **INDOOR SWIMMING POOL**

*Our indoor pool, which is heated for the guests that want to enjoy the pool during the winter, is 140 cm in depth and 460 m<sup>2</sup> in size. A children pool, which is 35 cm in depth and 10 m<sup>2</sup> in size, is part of the indoor pool. There is also a Jacuzzi, which is 100 cm in depth and 10 m<sup>2</sup> in size, located in our indoor pool area. Closed from 01/04/2015 (seasonal)*



## **ENTERTAINMENT PROGRAM**

*Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our amphitheatre, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World*

### ***Daytime Animation***

- ❖ *Morning GYM*
- ❖ *BBP GYM*
- ❖ *Dancing Courses*
- ❖ *Mind Games*
- ❖ *Step Aerobic*
- ❖ *Stretching*
- ❖ *Table Tennis*
- ❖ *Boccia*
- ❖ *Beach Volleyball*
- ❖ *Water GYM (in pool)*
- ❖ *Water Polo*
- ❖ *Pool Games*
- ❖ *Dart*
- ❖ *Air Gun*

### ***Evening Entertainment Program***

- ❖ *Professional dance shows*
- ❖ *Musical shows*
- ❖ *Professional evening shows*
- ❖ *Interactive games*

### ***Activities After Show***

- ❖ *Live music (5 days a week)*
- ❖ *Hit Parade*
- ❖ *Disco concept days (Pirate party, White party...)*

## **MINI CLUB**

### **Mini Club**

*is for children aged 04 – 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.*

### **Daytime Activities**

- ❖ *Face painting*
- ❖ *Table games*
- ❖ *Handworks and hobby works*
- ❖ *T-shirt painting ( chargeable)*
- ❖ *Boccia*
- ❖ *Bowling*
- ❖ *Mini Football (on the beach)*
- ❖ *Mini Basketball*
- ❖ *Water GYM*
- ❖ *Pool games*
- ❖ *Water polo*
- ❖ *Slide racing*

### **Evening Activities**

- ❖ *Mini Disco*

### **Concept Days**

- ❖ *Indiana day*
- ❖ *Pirate day*
- ❖ *Pizza day*
- ❖ *Cake day*
- ❖ *Water games day*
- ❖ *Sandcastle day*
- ❖ *Athleticism day*

## **SPA & WELLNESS**

*Wellness & Spa Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.*

### **Wellness and SPA services;**

- ❖ *Turkish Bath (Children under the age 16 are not allowed to use)*
- ❖ *Sauna (Children under the age 16 are not allowed to use)*
- ❖ *Steam bath (Children under the age 16 are not allowed to use)*
- ❖ *Jacuzzi*
- ❖ *Capsule care*
- ❖ *Massage*
- ❖ *Skin care*
- ❖ *Body care*
- ❖ *Relaxation rooms*

## **MEETING ROOMS**

### **Technical Materials**

- ❖ *Projector*
- ❖ *Projector Screen*
- ❖ *Projector sound system*
- ❖ *Wired Microphone*
- ❖ *Wireless Microphone*
- ❖ *Lectern Microphone*
- ❖ *Overhead Microphone*
- ❖ *Head set*
- ❖ *Flipchart*
- ❖ *Board pen*
- ❖ *File and pen*

*For further information please contact with Sales & Marketing Department.*

	<b>Width</b>	<b>Lenght</b>	<b>M<sup>2</sup></b>	<b>height</b>	<b>Banquette Style</b>	<b>Class Style</b>	<b>Theatre Style</b>	<b>U Style</b>	<b>I Style</b>
<b>ALCAZABA</b>	<b>35 m.</b>	<b>32 m.</b>	<b>1040 m.</b>	<b>3 m.</b>	<b>600 Pax</b>	<b>800 Pax</b>	<b>1000 Pax</b>	<b>75 Pax</b>	<b>50 Pax</b>
<b>GRANADA</b>	<b>29.70 m.</b>	<b>23.95 m.</b>	<b>831 m.</b>	<b>3 m.</b>	<b>400 Pax</b>	<b>500 Pax</b>	<b>600 Pax</b>	<b>75 Pax</b>	<b>50 Pax</b>
<b>ARAGON</b>	<b>12.30 m.</b>	<b>20 m.</b>	<b>250 m.</b>	<b>3 m.</b>	<b>120 Pax</b>	<b>130 Pax</b>	<b>200 Pax</b>	<b>50 Pax</b>	<b>30 Pax</b>

**2015 – FACILITIES INCLUDED ULTRA ALL INCLUSIVE CONCEPT**  
**(FREE OF CHARGE)**

**Food&Beverages**

- ❖ *Open Buffet; breakfast, late breakfast, lunch, dinner*
- ❖ *Midnight Buffet*
- ❖ *Diet Buffet*
- ❖ *Children Restaurant*
- ❖ *Snack restaurant in certain hours of the day*
- ❖ *Local and Import drinks (Between the hours of opening and closing times of the bars)*
- ❖ *Local and some import drinks with or without alcohol at lunch and dinner.*
- ❖ *Mini bar is refilled every day.*
- ❖ *Patisserie serves at certain times of the day.*
- ❖ *Ice cream is served as open during the dinner.*
- ❖ *Turkish tent offers rich and very tasty snacks .(Pancake varieties, varieties of water pastry, rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran)*
- ❖ *On the food units by the amphitheater, pizza, döner kebab, dessert, fruit, ice cream, toast and sandwich are offered at certain times of the day.*

**Room**

- ❖ *Safe usage in the room*
- ❖ *Daily room cleaning*
- ❖ *Daily towel change*
- ❖ *Linen change every 3 days*
- ❖ *Satellite TV broadcasting*

**Sports and activities**

- ❖ *Table tennis*
- ❖ *Beach volleyball*
- ❖ *Fitness center (Children under the age 16 are not allowed to use)*
- ❖ *Sauna(Children under the age 16 are not allowed to use)*
- ❖ *Türkish Bath(Children under the age 16 are not allowed to use)*
- ❖ *Dart*
- ❖ *Aerobics*
- ❖ *Aqua park & Funfair*
- ❖ *Water gymnastics*
- ❖ *Jacuzzi*

**Entertainment**

- ❖ *Daily animation activities*
- ❖ *Night animation shows*
- ❖ *Live music (specific days of the week)*

**Children activities**

- ❖ *Mini Club & Mini Disco*
- ❖ *Children playing grounds*
- ❖ *Aqua park and Funfair*

**Others**

- ❖ *Free wi-fi internet connection in lobby (with own PC)*
- ❖ *Sun umbrellas & Lounge chairs*
- ❖ *Beach and pool towels (first towel change is free, second change is chargeable in the same day).*

**2015 SERVICES NOT INCLUDED TO ULTRA ALL INCLUSIVE CONCEPT  
(CHARGEABLE)**

***Food&Beverage***

- ❖ *All fresh fruit juices*
- ❖ *Import champagnes*
- ❖ *Room service*
- ❖ *All local and import bottle wines*
- ❖ *Luxurious drinks (12 years and older whiskies, Cognac VSOP/XO )*
- ❖ *Special production local or import wines*
- ❖ *all a la carte restaurants*

***Sports and activities***

- ❖ *All kind of water sports (foreign providers)*

***Others services and activities***

- ❖ *Baby sitting (with reservation)*
- ❖ *Hair dresser*
- ❖ *Shopping Center (Boutique, Souvenir Shop, Silver Store, Market, Jewelry Store, Leather and Bag Stores)*
- ❖ *Massage & Peeling*
- ❖ *Beauty Center and care units*
- ❖ *Doctor and nurse services*
- ❖ *Dry cleaning and Laundry services*
- ❖ *Car rental*
- ❖ *Photoshop*
- ❖ *Bowling, Billiards and Computer games*
- ❖ *Internet Cafe*
- ❖ *Telephone, Fax*
- ❖ *Speed Internet*
- ❖ *Birthday cakes and flower orders*
- ❖ *Bathrobe (chargeable)*
- ❖ *Pillow menu. Sleep better with a pillow just right for you.*

**2015 SUMMER  
ULTRA ALL INCLUSIVE CONCEPT**

**Food**

❖ Breakfast	07:00 – 10:00	“Alhambra” Main Restaurant	Ground floor
❖ Late Breakfast	10:00 – 11:00	“Bistro Restaurant”	-1 floor
❖ Lunch	13:00 – 14:30	“Alhambra” Main Restaurant	Ground floor
❖ Children Restaurant	18:00– 19:00	“Pinochio” Restaurant	Ground floor
❖ Dinner	19:00 – 21:30	“Alhambra” Main Restaurant	Ground floor
❖ Snacks	24:00 – 07:00	“Bistro Restaurant”	-1 floor
❖ Patisserie	16:00 – 24:00	Lili Patisserie	-1 floor

**Snack Corners ( next to Amphi )**

❖ Snack Restaurant*	12:30 – 15:00	Snack	On the beach
❖ Gözleme*	11:00 – 16:00	Snack	amfi
❖ Döner Kebab*	12:00 – 14:00	Snack	amfi
❖ Pizza*	12:00 – 14:00	Snack	amfi
❖ Dessert*	16:00 – 17:00	Snack	amfi
❖ Ice Cream*	14:00 – 16:00	Snack	amfi
❖ Fruit*	12:00 – 14:00	Fruit	amfi
❖ Sandvic & Toast*	14:00-16:00	snack	amfi
❖ Fired Chicken*	12:00-14:00	snack	amfi

**A la Carte Restaurants**

❖ “Kuzine” Turkish Restaurant	19:00 – 21:30
❖ “Fettucine” Italian Restaurant	19:00 – 21:30
❖ “Captain” Fish Restaurant	19:00 – 21:30
❖ “Miyako” Far East Restaurant	19:00 – 21:30
❖ “La viva Fiesta” Mexican Restaurant	19:00 – 21:30

**Beverages**

❖ Amphi Bar*	11:00 – 21:30	Amphitheatre
❖ Moonlight Beach Bar*	10:00 – 17:00	On the beach
❖ Lobby Bar	17:00 – 24:00	Lobby floor
❖ Piano Lobby Bar	10:00 – 24:00	Lobby floor
❖ Pool Bar*	10:00 – 24:00	Pool area
❖ Bowling Bar	24 hours	-2 floor
❖ Energy Disco	24:00 – 02:30	-2 floor

\* Serves depending on weather conditions.

## **2015 SUMMER FUNFAIR&AQUAPARK**

**AQUAPARK (Opening-closing hours) 10.00 – 12.00 / 14.30 – 17.00)**

*Opening and closing hours can be changed in the season. The aqua park can be closed due to weather conditions.*

**5 slides for adults (Children less than 10 years old can use with a written permission of parents)**

❖ 1. Rafting Slide	Lenght: 102,94 m	Height: 10,35 m
❖ 2. Black Hole	Lenght: 96,15 m	Height: 10,35 m
❖ 3. Body Slide	Lenght: 37,25 m	Height : 10,35 m
❖ 4. Multi Slide	Lenght: 36,96 m	Height: 10,35 m
❖ 5. Kamikaze	Lenght: 77,00 m	Height: 10,35 m

**For children (Children less than 15 years old can use)**

**3 slides for children**

❖ Kidscompact Slide	Lenght: 23,86 m	Height : 2,95 m
❖ Kidswide Slide	Lenght: 10,25 m	Height: 2,95 m
❖ Kidsfill Slide	Lenght: 10,95 m	Height: 2,95 m

**FUNFAIR (19.00 – 21.30 )**

*Opening and closing hours can be changed in the season. The funfair can be closed due to weather conditions.*

**For adults (Children less than 7 years old can use with a written permission of parents)**

❖ Ferris Wheel	Max. Capacity:	48 pax
❖ Gondola	Max. Capacity:	24 pax
❖ Auto Collision	Max. Capacity:	16 pax

**For children**

❖ Swing	Max. Capacity:	19 pax
❖ Trampoline**	Max. Capacity:	4 pax

**\* Can be used by children older than 3 years old and not heavier than 60 kg.**

**\* Weather depended open**

## ***PRINCIPLES OF CONCEPT***

- ❖ *Beverages are served in glass in all of our restaurants and bars. Drinks in bottles are not served.*
- ❖ *All beverages are served to tables by service staff.*
- ❖ *Service staff is allowed not to serve beverages to the guests who may harm himself, other guests or environment after consumption of some beverages.*
- ❖ *12 Years old and older import drinks and champagnes, VSOP, XO and other import cognacs, cigars and other import wines are not in Ultra All Inclusive Concept*
- ❖ *There are 2 bottles of water, mineral water, fruit juices, drinks with gas and beer. All the Mini bar beverages are fulfilled everyday without charge.*
- ❖ *There is an obligation of reserving one day before for all a la carte restaurants.*
- ❖ *All a la carte restaurants are chargeable.*
- ❖ *Room Service is chargeable.*
- ❖ *Fresh squeezed juices are chargeable.*
- ❖ *Beverages with alcohol are not served less than 18 years old .*
- ❖ *Pets are not allowed.*
- ❖ *Activities, places and hours of entertainment and opening and closing hours and places of the restaurants and bars can be changed due to weather conditions.*
- ❖ *Hotel cannot be held responsible for mistakes due to publication of travel agencies such as catalog and introductory documents which are pressed before taking approval of the hotel.*
- ❖ *Beverages which served in restaurants and bars are allowed to import by Custom Directorate.*
- ❖ *Free & Charged facilities can be changed by hotel management due to operation and circumstances of providing.*
- ❖ *Smoking is not allowed in closed areas (such as rooms, restaurants, lobby etc.) due to law of Turkish Government, numbered 4207 and dated 19.07.2009, which is related Damage Prevention and Control of Tobacco Products Law. Thank you to show sensitivity of this new law.*
- ❖ *Wearing a wrist strap is obligatory in the hotel area for the security reasons and easy usage of all hotel facilities.*

### **AWARDS**

#### **2014**

- ❖ *Holidaycheck Award*
- ❖ *Trip Advisor certificate of Excellence*

#### **2013**

- ❖ *Recommenden by Zoover Holiday Reviews*
- ❖ *Holidaycheck*

#### **2012**

- ❖ *Blue Flag*
- ❖ *Thomas Cook Awards*